Dear valued patient:

Our office is committed to maintaining your oral health while safeguarding our community from the effects of the Corona Virus (COVID-19) pandemic. We want to provide direction to you regarding your ongoing care, and advise you of the steps we are taking to ensure the safety and well-being of our patients and staff.

* We are following directives from the Centers for Disease Control and Prevention (CDC) as well as the American Dental Association (ADA) to limit patient and staff exposure to this virus. We are also monitoring information from our state dental board and other regulatory bodies regarding safe practice procedures.
* Accordingly, we are suspending all non-emergency care for three weeks (or insert the respective timeframe for your office).
* Patients will be seen only to address emergency dental needs.
* We will contact you as soon as reasonable to reschedule routine hygiene, maintenance, and elective procedures.
* If you are already scheduled for an urgent issue, we will contact you the day before your appointment to discuss your health status, confirm whether you should be seen, and explain our current patient safety protocol. Please contact us as soon as possible if you believe you have a dental emergency.
* Please continue to follow the home care regimen that has been established for you.

Your health remains our primary concern. We will continue to monitor the status of COVID-19 in our community and notify you when it is safe to return to business as usual in our office.

If you have any questions or concerns, please call XXX-XXX-XXXX or email XXXXX@XXX.com.

We will respond as soon as we can.

Please take care of yourself and your loved ones during this health crisis, and we look forward to a return to good health and normalcy for all.

Be well,